



Frequently asked questions about our referral services:

What is the fee for child care referral services?

All resource and referral services are **FREE**.

What programs and providers do coad4kids recommend?

coad4kids does not make any recommendations of providers or programs. **coad4kids** urges clients to interview, visit, compare options, and check references before leaving a child in any child care setting.

Will coad4kids share my name or information with anyone?

All information about clients and providers who use coad4kids services is confidential. It is our policy that any direct or indirect use or dissemination of confidential information is forbidden. All confidential information shall be maintained, by all employees, in a manner that ensures its privacy and safety.

What do I do if I have a complaint?

coad4kids will take complaints from parents, providers, and other concerned individuals. Serious complaints will be shared with the proper agency.

For a complaint against a provider or program, contact coad4kids or the proper authorities.

- ♦ To report to state authorities, contact the licensing agency:

Ohio Department of Job and Family Services 1-877-302-2347 (Option 4) Email: CHILDCAREPOLICY@jfs.ohio.gov	Ohio Department of Education Office of Early Learning and School Readiness 1-614-995-9974 or 1-877-644-6338 Email: contact.center@education.ohio.gov
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- ♦ To report to local authorities, contact your County Department of Job and Family Services:

Adams County 937-544-5155	Ashland County 419-289-8141	Athens County 740-797-2523	Belmont County 740-695-1074	Brown County 937-378-6104
Carroll County 330-627-7313	Columbiana County 330-424-1471	Coshocton County 740-622-1020	Gallia County 740-446-3222 ext 229	Guernsey County 740-432-2381
Harrison County 740-942-2171	Highland County 937-393-4278	Hocking County 740-772-7540	Holmes County 330-674-1111	Jackson County 740-288-4181
Jefferson County 740-282-0961	Knox County 740-397-7177	Lawrence County 740-532-3324	Meigs County 740-992-2117 ext 102	Monroe County 740-472-1602
Morgan County 740-962-4616	Muskingum County 740-454-0161	Noble County 740-732-2392	Perry County 740-342-3551	Pike County 740-947-2171
Ross/Vinton County 740-772-7540	Scioto County 740-354-6661	Tuscarawas County 330-339-7791	Wayne County 330-287-5800	Washington County 740-373-5513

For a complaint about coad4kids services contact:

- ☆ By telephone, toll-free at 1-800-577-2276,
- ☆ By fax at 740-592-5994, or
- ☆ By email at info@coad4kids.org.

coad4kids encourages clients and providers to become familiar with our referral policies. Client and provider feedback is critical in the promotion of quality child care. **coad4kids** welcomes questions and suggestions.

Information valid for 30 days from this date: _____

Providers are added and removed from coad4kids registry on a regular basis. If the above date is over 30 days old, please call us again for new referrals.

Attached are names of several providers or programs that may meet your needs. We encourage you to contact each program to compare quality of services and find the best child care for your family.

AGENCY REFERRALS

☐ Department of Job & Family Services (financial assistance / rules / complaints)

☐ Local

☐ State

Address: _____

Phone: _____ Contact Person: _____

☐ WIC (Women, Infants, Children) (nutrition education / counseling / supplemental food)

Address: _____

Phone: _____ Contact Person: _____

☐ Head Start (ages 0 – 5)

Address: _____

Phone: _____ Contact Person: _____

☐ Early Intervention (free services for children with special needs ages 0 – 3)

Address: _____

Phone: _____ Contact Person: _____

☐ Child Support Enforcement

Address: _____

Phone: _____ Contact Person: _____

☐ Children's Services (parent education / safety concerns)

Address: _____

Phone: _____ Contact Person: _____

☐ Other (Specify) _____

Address: _____

Phone: _____ Contact Person: _____

☐ Other (Specify) _____

Address: _____

Phone: _____ Contact Person: _____